



THE CUSTOMER CONNECTION



A bi-monthly newsletter for logistics professionals to assist and support customers

DLA Headquarters CENTCOM & SOCOM Europe & Africa Pacific
Weapons Support Troop Support Energy Distribution Disposition Services

Volume 14 Issue 5

September/October 2026

DLA MISSION

Drive and sustain
Warfighter readiness by
delivering unmatched
global support as the
Nation's Logistics Combat
Support Agency.

DLA VALUES

Respect, Trust, Service,
Excellence, and Innovation

[DLA Weapons
Support](#)

[DLA Energy](#)

[DLA Troop Support](#)

[DLA Distribution](#)

[DLA Disposition
Services](#)

REGIONAL COMMANDS

[DLA Pacific](#)

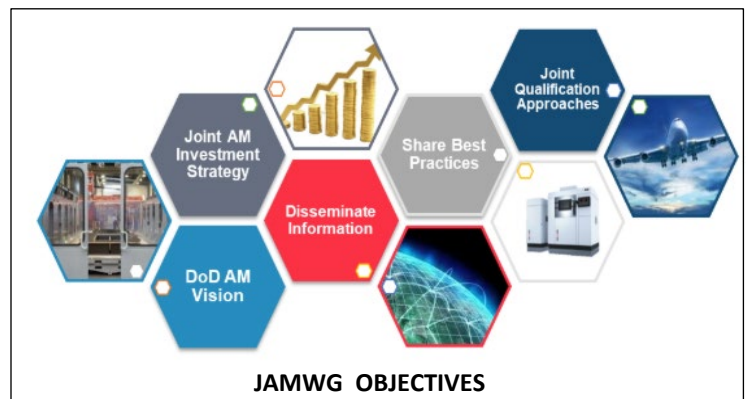
[DLA CENTCOM &
SOCOM](#)

[DLA EUROPE &
AFRICA](#)

www.dla.mil

Additive Manufacturing (AM) Working Group

The U.S. Army Materiel Command Advanced Manufacturing Data Repository is integrating with the DLA's Joint Additive Manufacturing Model Exchange (JAMMEX) system. JAMMEX is the Department of War's (DOW's) central hub for sharing AM datasets, such as 3D print files and CAD models.



JAMWG OBJECTIVES

Additive Manufacturing enables a more agile, adaptable and aligned defense supply base to outpace adversarial threats.

The web-based system is just one of the outcomes of the Joint Additive Manufacturing Working Group (JAMWG). The working group is a cross-cutting DOW community focused on communication and coordination among the Services and Defense Agencies to maximize the application of additive manufacturing in support of the Warfighter and sustainers.

The group consists of leaders from Military Services and Defense Agencies that engage across the Department and other Federal agencies, industry, and academia to reduce barriers to adoption of innovative AM technologies that benefit DOW and the Warfighter. More than 200 members of the Joint Services, to include DLA, are engaged in the effort. Other members are from the Army, Navy, Air Force, Marine Corps, Defense Innovation Unit, Office of the Secretary of Defense Manufacturing Technology Program, and Joint Staff.

The purpose of JAMWG is to understand the current state-of-the-art advanced manufacturing technologies and apply those capabilities for military operations in contested logistics.

More information can be found at [Joint Additive Manufacturing Working Group](#) and [JAMMEX](#) (CAC enabled).

DIGITAL BACKBONE

The Defense Logistics Agency's [newly released Annual Guidance](#) for fiscal year 2027 outlines a push to modernize the agency by building a unified "digital backbone" while continuing to sustain global military operations. See full article [here](#).

Get ready for "NSN October." The Customer Support Division advocate team presents three Lunch and Learn sessions in October that focus on the new RGT application, catalog tables tools and provisioning support. See the flyer on page 10 for details.

It's insightful, not frightful!





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DLA Preps for FY27

As we prepare to enter Fiscal Year 2027, DLA must build on the incredible momentum we have established together. Last year, we sharpened our focus on three critical priorities: Set the Globe, Set the Agency, and Set Supply Chains. As we move forward, these priorities will continue to anchor our efforts to sustain the Nation's Warfighters anywhere in the world.

The [FY27 Annual Strategic Guidance](#), published July 15, 2026, outlines how we achieve this. To drive measurable action and build a unified, digital foundation for our future, we are focusing our efforts on six key areas:

- Foundation
- Talent
- Accountability
- Outcome
- Decisiveness
- Workflows

Every teammate plays a critical role in delivering these priorities and securing our Nation's military advantage. (*Simerly Sends* July email)

Human AI Advantage Episodes



Technology doesn't create decision advantage—people do.

In Episode 4 of [Decision Advantage: The Human-AI Advantage](#), discover how DLA is reimagining the future of logistics by combining the power of AI with the expertise of its workforce. From automating millions of acquisition actions to freeing employees to focus on innovation, this episode explores how AI is helping transform operations while keeping people at the center of every mission-critical decision.

At DLA, AI can analyze. AI can recommend. But people provide the judgment, context, and leadership that deliver readiness for the Warfighter.

Watch the conclusion of Season 1 and see how DLA is building a smarter, faster, and more agile future. Find the [Decision Advantage Series](#) on the DLA homepage, www.dla.mil.

DLA Directors

1961-1964 LTG Andrew T. McNamara, USA
1964-1967 VADM Joseph M. Lyle, SC, USN
1967-1971 Lt Gen Earl C. Hedlund, USAF
1971-1975 Lt Gen Wallace H. Robinson, Jr., USMC
1976-1978 LTG Woodrow W. Vaughan, USA
1978-1981 Lt Gen Gerald J. Post, USAF
1981-1984 VADM Eugene A. Grinstead, SC, USN
1984-1986 LTG Donald M. Babers, USA
1986-1988 LTG Vincent M. Russo, USA
1988-1992 Lt Gen Charles P. McCausland, USAF
1992-1996 VADM Edward M. Straw, SC, USN
1996-1997 GEN George T. Babbitt, USAF
1997-2001 LTG Henry T. Glisson, USA
2001-2006 VADM Keith W. Lippert, SC, USN
2006-2008 LTG Robert T. Dail, USA
2008-2011 VADM Alan S. Thompson, SC, USN
2011-2014 VADM Mark D. Harnitchek, SC, USN
2014-2017 Lt Gen Andrew E. Busch, USAF
2017-2020 LTG Darrell K. Williams, USA
2020-2023 VADM Michell C. Skubic, SC, USN
2023-Present LTG Mark T. Simerly, USA



Would you like to be added to the Customer Connection email distribution list? Just send an email to:
customeroutreach@dlamail



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Searching Within RGT

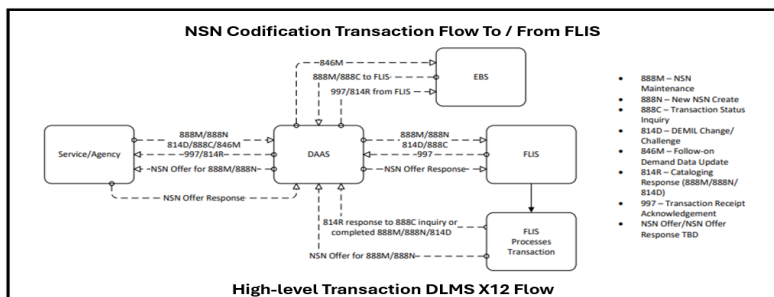
Requests processed in Request Generation Tools (RGT) are received in the SAP environment and run through a series of initial validations.

- If the request fails the initial validations, the request is returned to the submitting system (via 814R) along with all the return codes explaining the issue.
- If the request passes the validations, the next determination is if the request is automated or requires a cataloger (i.e., the request is sent to the FLIS workbench).
- If the request is automated, SAP will immediately process the request and
 - If it is successful, it is returned to the submitting system (via 814R).
 - If it is not successful, the request is work benched for a cataloger to work in our ServiceNow® environment.
- If the request is not automated, SAP sends the request to the workbench in the ServiceNow® environment for a cataloger to work.

If a request is rejected after failing initial validations, or fails automation, the request is never sent to ServiceNow®.

Note: An approved RGT role in AMPS is required to access the RGT via ServiceNow®

TRANSACTION PROCESS FLOW



RGT Points of Contact

- If the request is related to procedures and processes, reach out to your direct leadership first
- If the request is related to cataloging policy, contact the Federal Catalog Committee at: FederalCatalogCommittee@dla.mil
- If the request is technical in nature (i.e. awaiting approval of registration, RGT is not working etc.), contact DISA via one of the following methods:
Toll Free: 844-DISA-HLP (844-347-2457) DSN: 850-0032
disa.global.servicedesk.mbx.dla-ticket-request@mail.mil
- Check the [RGT FAQs](#) which are continually updated prior to making inquiries as the answer may be already listed
- The J31C Division customer training team provides monthly training in RGT. Find the schedule of webinars [here](#)

DID YOU KNOW? Training courses are available online or in-person. Each course can be shortened, lengthened or tailored to your needs. There is no charge for classes, but a minimum of 10 for each on-site class is suggested. Contact dla.tng@dla.mil for more information.



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RGT Questions and Answers

How will the Cataloging Team receive requests in RGT?

After a request is successfully submitted within the RGT system it will be assigned to a technician/cataloger who will work the request.

How does the collaboration process work now?

All collaborations are sent through RGT and the Point of Contact (POC) needs to respond through the RGT portal with concur or non-concur.

All requests are submitted by users directly through the RGT system, and users must have the Collaborator role to submit a request. Separate collaboration forms are no longer required. Each request is routed to the appropriate POC who is responsible for all required collaboration actions.

Following collaboration, the request is closed as either concurring or non-concurring with appropriate action taken and any additional instructions or guidance provided.

How will request processing status be identified?

Requests are processed in the order they are received. Requests status must be checked manually in RGT using the case number, NIIN, or other applicable tracking category until closure, at which time a notification is sent. A pending status means processing has not yet started, while any other status generally means the request is being reviewed or worked.

Is there a suspense date for a submitted request?

All requests have a due date. These due dates have been established for each service through the Federal Cataloging Committee (FCC), which vary by service.

Is there a POC to reach if a request goes unanswered for extended period?

Contact the DLA Cataloging Liaison for your Service or Agency. You may also submit a DLA Service Ticket via the DLA Contact Center at dlacustomercenter@dla.mil

Fake DOD SAFE Website!

The LEGITIMATE URL for DOD SAFE is
<https://safe.apps.mil>

The malicious site ends with DOT ORG (.org) extension.

2027/2028 Calendar Available!

20  27

Defense Logistics Agency (DLA) Conversion Schedule

Visit us on Facebook at: <https://www.facebook.com/dla>

January							February							March						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7	1	2	3	4	5	6	7	1	2	3	4	5	6	7
8	9	10	11	12	13	14	8	9	10	11	12	13	14	8	9	10	11	12	13	14
15	16	17	18	19	20	21	15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28	22	23	24	25	26	27	28
29	30	31					29	30	31					29	30	31				
April							May							June						
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15	16	17	18	19	20	21	15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28	22	23	24	25	26	27	28
29	30	31					29	30	31					29	30	31				
July							August							September						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
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15	16	17	18	19	20	21	15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28	22	23	24	25	26	27	28
29	30	31					29	30	31					29	30	31				
October							November							December						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7	1	2	3	4	5	6	7	1	2	3	4	5	6	7
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15	16	17	18	19	20	21	15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28	22	23	24	25	26	27	28
29	30	31					29	30	31					29	30	31				

DLA Customer Interaction Center (CIC) is your "One Call Resolution," 24 hours a day, 7 days a week
Toll Free: 1-877-DLA-CALL (1-877-352-2255) DSN CONUS/CONUS: 877-352-2255
Commercial: 202-354-7671 Email: dlacustomercenter@dla.mil
Email DLA Training for your Logistics Training requirements at: dla.training@dla.mil
Scan the QR code to learn more about what DLA Offers



The 2027/2028 Julian calendar can now be downloaded and printed by customers using the link provided below or use the [Information Request Form](#) to order black and white, hard copies (minimum quantity 25).

[DLA Conversion Schedule – 2027/2028](#) (Color PDF)



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WebFLIS® Tips and Tricks

Here are some key new features to enhance your experience with the new WebFLIS® application:

- Replacing the old search tabs and fields is a single field universal search. It searches ALL the old WebFLIS® search fields at the same time
- See the user manual for a full list of indexed fields; the dropdown menu can be used to specify searches by any of the indexed fields, available under Support
- Collections are used to save lists of NIINs or Part Numbers. Collections can be re-used to retrieve Total Item Record (TIR) data, Legacy Exports or Custom Reports
- Templates are used to customize and save preferred TIR display
- Collections and Templates can be used in conjunction to create custom Reports that can be opened in Excel or any Database application

The new WebFLIS® uses the power of AI to provide more complete query results. To refine the query, add additional search terms to the search bar. Use the filters on the picklist to further refine results. If looking for a NIIN, INC, etc., use the dropdown menu for an accurate results.

WebFLIS® pitfalls to avoid:

Because the search field is looking for multiple values, leading zeroes must be included if searching for a NIIN. If NSN/NIIN is selected from the search dropdown, leading zeroes are not required.

Use complete and/or multiple query terms to minimize "unwanted" matches.

Report any issues to the DISA Global Service Desk:

1-844-DISA-HLP (1-844-347-2457) or DSN 850-0032

disa.global.servicedesk.mbx.application-ticket-request@mail.mil

DLA Service Portal (.mil access only):

<https://dla.servicenowservices.mil/sp?id=index>

DLA Map Support

DLA Aviation Mapping Customer Operations provides exceptional supply and demand chain support to geospatial intelligence customers in peace and war - around the clock, around the world.

This site provides all the essential links for finding map products, creating and maintaining an account, ordering, subscribing, or any other map needs. The map catalog team provides both an online catalog (DLA Map Catalog inside FedMall) or a CD version can be ordered.

Map account management and subscription service can be done through the Mapping Enterprise Business System. FedMall is the essential online program to search for map products and submit map orders.

The National Geospatial-Intelligence Agency provides a way to view the actual product before ordering by using the virtual warehouse. The map support team is available to ensure map products are always accurate and on time. For more information: <https://www.dla.mil/Aviation/Offers/Mapping/>

REMINDER

Access H2/H6/IIG/MRC Drawings, Information via Catalog Tools Table

Aside from FED LOG® / PUB LOG®, the Catalog Tools Table contains H2/H6/IIG/MRC information to include the Drawings Cross Reference Files.

Visit: <https://www.dla.mil/Information-Operations/Services/Catalog-Tools-Tables/>



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Priority Air Shipments

Did you know that the Requisitioner/Service/Agency is responsible for coordinating the air rights for priority shipments according to the Air Clearance Authority's (ACA's) guidance? DLA Distribution Centers (DDCs) are not responsible for securing air rights for freight that has been upgraded to air shipment, even if the materiel is stored and released from the DDC's warehouse.

The Transportation Officers are responsible for coordinating and processing the Advance Transportation Control and Movement Document (ATCMD) and other required documents for Airlift shipment or materiel that requires shipment upgrade to Air to their respective ACA. [Defense Transportation Regulation \(DTR\) – Part II 22 May 2026 Cargo Movement](#)

For questions regarding Air Clearance, Challenged shipments, Letters of Air Justification, Green and Purple sheets, Vendor Bookings, ATCMD corrections, FMS, EUCOM CONOPS shipments, contact the appropriate ACA identified in Appendix R of the DTR – Part II Cargo Movement.

Appendix R: Clearance Authorities and Booking Offices – CONUS and OCONUS Export ACA Responsible Organizations

RESPONSIBLE ORGANIZATION	AREA/MODE (SERVICE)
Air Force Materiel Command (AFMC)	Continental United States (CONUS) air (Air Force).
Commander, Military Surface Deployment and Distribution Command (ARTRANS)	CONUS, ocean. Alaska, ocean. Europe, ocean functions under its cognizance. Pacific, ocean functions under its cognizance.
United States Army Materiel Command (AMC)	CONUS, air (Army). Alaska, air; Panama, air.
Commander Naval Operational Logistics Support Center	CONUS, air (Navy). Alaska, ocean and air.
Commandant of the Marine Corps	CONUS, air (Marines).
Commander United States Pacific Command	Pacific theater, ocean (other than ARTRANS) and air.
Commander United States European Command	European theater, ocean (other than ARTRANS) and air.
Commander United States Joint Forces Command	Atlantic theater, ocean (other than ARTRANS) and air.

Green Sheet vs Purple Sheet

Green Sheet is a procedure that specifically identified cargo in the Air Mobility Command (AMC) system may gain movement precedence over other expedited cargo, including 999 shipments, of the sponsoring Service. It only overrides priorities for the requesting Service's shipments. The requester submits requests for Green Sheet action to the sponsoring Service ACA or the overseas ACA that has geographic responsibility for the aerial port where the on-hand cargo is located.

Purple Sheet is a Combatant Command (CCMD) request to identify a specific cargo shipment for movement precedence over all other cargo currently within the AMC channel system designated for the requesting CCMD. An official Memorandum or Letter endorsed by a General/Flag Officer (or equivalent or O-6/GS-15 designee) requestor is required.



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Take the Guesswork Out of Customer Engagement

Our Analytics Team will compile information from customer interactions with the DLA Customer Interaction Center (CIC) and other forward facing entities and derive Customer Analysis Reports & Engagement Summaries (CARES) that help you understand, anticipate, and respond to customer needs.

Why Request a CARES Report?



Identify Trends & Issues

Identify key pain-points or areas where Logistics Operations may provide tools and/or training to organizations within the USG and Partner Nations.



Data-Driven Planning

Support data-driven planning and resource allocation to ensure efforts are focused where you deliver the greatest impact to your customers.



Empower Customer Support

Empower customer support through actionable analytics and improve organizational awareness and support to the Customer Facing Personnel and the Warfighter.

What's Included in CARES

- Number of interactions within a given timeframe
- Available by DODAAC, COCOM, country, state or individual customer
- Easy to read map and graphs
- Associated National/NATO Stock Numbers (NSN)
- Logistics Data Interpretation

Request Your CARES Report Today

 csmanalyticsgroup@dla.mil

 www.dla.mil

DLA Customer Interaction Center
1-877-DLA-CALL (1-877-352-2255)

DSN CONUS/OCONUS: 877-352-2255

COMM: 269-704-7921

dlacontactcenter@dla.mil

<https://www.dla.mil/Customer-Support>

Open 24 hours every day, including holidays!

CUSTOMER CONNECTION

Lunch and Learn Series

The DLA J3 Customer Support Division hosts a series of short, virtual Lunch and Learn (L&L) sessions the first Tuesday of every month that start promptly at 12:30 EST. The programs are geared specifically for DLA customer-facing and uniformed, logistics personnel. **These sessions provide an overview of the topic and are not intended to replace training.**

The MS Teams link is sent out approximately one week prior to the program. If you receive this newsletter, you will receive the link. Questions: customeroutreach@dla.mil.

2026 Schedule

01 SEP DEMIL Codes

06 OCT Provisioning Support

13 OCT Catalog Tools Tables

20 OCT Request Generation Tool/FLIS Input Tool

03 NOV WSDC Concept and Assignment

01 DEC The Disposition Process

 **NSN**
OCTOBER

Customer Facing Crosstalk

28 OCT 2026

0730 EDT or 1430 EDT

Topic: Upcoming Changes to CARES Reports

Are you a DLA Customer Facing Representative, LNO, SSI/CAM, CSR/WSR? Join our next hour-long MS Teams Crosstalk event. The program is offered twice on Wednesday to accommodate varying time zones. Email csmanalytics@dla.mil for the link to the meeting.

The DLA Customer Support Division analytics team presents a wide range of topics for DLA Customer Facing employees twice a year and includes DLA products and services. The Crosstalk also allows time for analytics-related Q&A.

Questions, or topic ideas, can be sent ahead of time to csmanalytics@dla.mil



DLA LOGISTICS TRAINING COURSES (J31CT)

<https://www.dla.mil/Logistics-Operations/Training-and-Reference/>

Contact the Training Team for questions, registration or course information at:

dla.tng@dla.mil

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Customer Service Management

The ServiceNow® Customer Service Management (CSM) application enables users to provide service and support for customers through communication channels such as web, email, chat, and telephonic. Students will understand the life cycle of a case where customer interactions are documented.

DATE:	TIME:
02 Sep 2026	1200-1500 EST
16 Sep 2026	1200-1500 EST
04 Nov 2026	1200-1500 EST
18 Nov 2026	1200-1500 EST
09 Dec 2026	1200-1500 EST

FedMall

FedMall is a government e-commerce acquisition platform. The class teaches students how to search and place orders, manage shopping carts, and check the status of DLA requisitions. The course covers both FedMall Shopping and DLA Orders.

DATE:	TIME:
22 Sep 2026	0900-1200 EST
24 Sep 2026	1100-1400 EST
03 Nov 2026	0800-1100 EST
03 Dec 2026	1200-1500 EST

Drawing Interpretations

This extensive course is designed so that students learn how to identify the various sections of Engineering Drawings and Blueprints to extract characteristics, technical, and identification data. The course also demonstrates the methods by which Dimensions and Tolerances are applied and interpreted.

DATE:	TIME:
09 Sep 2026	1200-1500 EST
17 Nov 2026	1200-1500 EST
01 Dec 2026	1200-1500 EST

FED LOG®

The FED LOG® course teaches students how to retrieve key elements and management data from routine daily research to weapons system support analysis. FED LOG® provides users the ability to access Federal Logistics Information System (FLIS) data during instances when internet connectivity is not available.

DATE:	TIME:
16 Sep 2026	1000-1300 EST
05 Nov 2026	0800-1100 EST
08 Dec 2026	1200-1500 EST

DLA Map Catalog

The DLA Map Catalog team hosts this course that covers how to access maps via the traditional standalone edition and the interactive edition on FedMall.

Email DLAMapCatalog@dla.mil for upcoming dates.

ITDM

The Integrated Technical Data Management (ITDM) course provides a comprehensive understanding of the responsibilities associated with the handling and management of technical data. This course is specifically designed for individuals and teams who work with engineering drawings, blueprints, and technical data packages (TDPs).

DATE:	TIME:
23 Sep 2026	1200-1500 EST
30 Sep 2026	1200-1500 EST
03 Nov 2026	1200-1500 EST
19 Nov 2026	1200-1500 EST
16 Dec 2026	1200-1500 EST



To view the FY26 schedule for all logistics courses, click on [Training Schedule](#).



Register for courses at: www.trainingregistration.dla.mil/





DLA LOGISTICS TRAINING COURSES (J31CT)

<https://www.dla.mil/Logistics-Operations/Training-and-Reference/>

Contact the Training Team for questions, registration or course information at:

dla.tng@dla.mil

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Request Generation Tool

The Request Generation Tool (RGT) course, formerly the Electronic Cataloging (E-Cat) course, provides students with a knowledge of how to use the RGT Tool to submit cataloging requests for action.

DATE:	TIME:
03 Sep 2026	1100-1400 EST
19 Nov 2026	0900-1200 EST
15 Dec 2026	1200-1500 EST

WebFLIS®

This course teaches students the power of WebFLIS® which provides NSN visibility to more than 16 million items of supply used by DLA, military services, government agencies, and NATO allies.

DATE:	TIME:
17 Sep 2026	0900-1200 EST
10 Nov 2026	0800-1100 EST
01 Dec 2026	1200-1500 EST

WebVLIPS

The WebVLIPS/eDASSINQ course teaches students how to run queries using Requisition Numbers, DODAAC/UICs, Transportation Control Numbers along with creating Ad Hoc query reports. WebVLIPS enables customers to track their requisitions or excesses through their entire life cycle.

DATE:	TIME:
12 Nov 2026	1200-1400 EST

LDI

The 16-hour Logistics Data Interpretation (LDI) course provides an in-depth review of all information contained within a NSN and related data elements contained within a Total Item Record (TIR). The FLIS TIR will be analyzed and interpreted using standard DLA products and services.

Email dla.tng@dla.mil for upcoming dates.

LOAC

The Logistics Operations Application Course (LOAC) provides a broad overview of DLA applications and self-help tools to include FED LOG®, WebFLIS®, FedMall, WebVLIPS and IGC applications. Students learn how to apply the apps when conducting logistics planning or research.

DATE:	TIME:
10 Sep 2026	1130-1530 EST
02 Dec 2026	1130-1530 EST

LDRT

The Logistics Data Research Techniques (LDRT) course provides students with a basic knowledge of the TIR elements and data definitions through functionality demonstrations of FED LOG® and WebFLIS®. WebFLIS® is taught day one, FED LOG® is taught day two. Webinar classes are held for three hours on both days, for the following dates and times:

DATE:	TIME:
01-02 Sep 2026	1100-1400 EST
23-24 Sep 2026	0900-1200 EST
17-18 Nov 2026	0900-1200 EST
16-17 Dec 2026	1200-1500 EST

Defense Demilitarization Program Course

This three-day Defense Demilitarization (DEMIL) Program Course (DDPC) is mandatory for Department of War (DOW) component personnel involved with the DOW DEMIL program. After certification from DDPC, DLA provides the Web-based Defense DEMIL Program Refresher Course to maintain yearly certification. The Defense DEMIL Program Refresher Course is "mandatory" to maintain DDPC certification which meets the annual refresher training requirement of [DoDM 4160.28, Volume 1](#).

Email dla.tng@dla.mil for upcoming dates.



Register for courses at: www.trainingregistration.dla.mil/



Join Us for NSN October



06 OCT Provisioning Support
13 OCT Catalog Tools Tables
20 OCT Request Generation Tool/FLIS Input Tool

The link to the TEAMS webinar will be emailed to recipients of the Customer Connection newsletter approximately one week prior to the program. customeroutreach@dla.mil

The DLA J3 Customer Support Division hosts a series of three short, virtual Lunch and Learn sessions that focus on the NSN on Tuesdays in October that start promptly at 12:30 EST. The programs are geared specifically for DLA customer-facing and uniformed personnel. These sessions provide an overview of the topic and are not intended to replace formal training.